

Payment policy

An application for registration will be accepted only if accompanied by the full payment. Please submit your registration form as soon as possible as course numbers are limited and places will be allocated in order of receipt of registration forms. You will be notified regarding the acceptance of your application.

Cancellation policy

A cancellation fee of \$100 will apply to cancellations notified in writing up to two weeks prior to the course. No refunds will be granted for notice of less than two weeks but a substitute delegate may be nominated in writing.

Privacy

The MSA will hold details of your registration in a secure facility. Personal details will not be forwarded to any other people or organisations.

Training materials

The MSA will provide the Training in accordance with its usual professional standards. The MSA will retain copyright in any training materials and intellectual property rights and ownership in any information disclosed in the Training Materials.

Indemnity

The participant indemnifies and holds harmless the MSA from all claims, demands, suits, actions, loss, damage, costs and expenses that may arise as a consequence of loss, damage or injury that the participant may suffer whilst attending the premises at which the event is being held.

Participants

Participants agree to respect the rights of all other participants to participate equally in the learning experience. Where a participant fails to respect these rights, they may be asked to leave the course.

Participants must be 18 years or older to attend this course.